

## Lloyd Healthcare passes JCAHO Re-certification Audit with Stellar Marks!

9/22/06 - Great Neck, NY

An unannounced, on-site JCAHO re-certification audit on Tuesday, September 12 proved once again that Lloyd Healthcare Staffing runs a tight ship.



“9 out of 10” was the unofficial score given by the auditor, with the official numbers following within the next two weeks. The window for the audit was scheduled for between May and November of this year. As part of the process, client facilities such as *SUNY Hospital at Stony Brook*, *St. Vincent's Catholic Medical Center*, *NY Methodist Hospital*, *North Shore/Long Island Jewish Health System* and *New Island Hospital* – were contacted for phone audits regarding Lloyd’s performance capabilities – the hospitals were unanimous in their feedback that Lloyd provides excellent service and attention to patient care. The JCAHO auditor commented, “Lloyd’s strength is quality. Clients interviewed expressed satisfaction with the quality of the field staff assigned to their facilities.”

Here’s just a sampling of how Lloyd Healthcare Staffing is rated by our esteemed clients:

*"High quality; organized and competent."*

*"They are very, very good. Quality is high."*

*"The temporary medical assistant we have exceeds my own staff; very competent!"*

The Joint Commission’s two year-old certification program, **Health Care Staffing Services (HCSS)**, is a program designed to provide a comprehensive evaluation that demonstrates a staffing firm’s commitment to a higher standard of services. JCAHO re-certification reviews are unannounced and are conducted on-site. The review focuses on a firm’s ability to provide competent staffing services and evaluates performance, continuing education and training, placement criteria, and other areas. The standards are divided into four sections:

- Leadership
- Human resources management
- Performance measurement and improvement
- Information management

Lloyd is proud to be one of seven healthcare staffing companies in the entire state of New York with the prestigious JCAHO quality approval, earning designation as a Joint Commission Certified Healthcare Staffing organization in August 2005.